



JADED LUSION[®]

PRODUCTIONS

Terms and Conditions (Page 1 of 2):

1. The Jaded Lusion Productions logo, pictures, graphics and videos found on the website are owned and copyright protected by Jaded Lusion Productions.
2. Jaded Lusion Productions operates using state of the art equipment and software produced by the best in the business, **Sony, Tascam and Apple**. Our equipment is carefully maintained so you can be assured of getting the best quality when it comes to your video.
3. Jaded Lusion Productions, for now, operates as a one camera unit in the filming of your wedding using the latest in High Definition camera and professional audio recording equipment producing broadcast quality images and sound. On the day of your wedding only one camera/sound person will be there to cover your event and this comes inclusive of the price.
4. Upon contact requesting Jaded Lusion Productions to film your wedding, a booking form will be emailed to you depending on whether or not we are available on the day of your event. We request you return your completed booking form to us by email to info@jadedlusion.com. You can also book our services securely online at <https://weddingvideo.jadedlusion.com>
5. After receiving your completed booking form/online booking we will send you an invoice in order for you to pay your 50% deposit for your chosen package as soon as possible. Until we receive your deposit we will be unable to confirm your booking with Jaded Lusion Productions. This may lead to a loss of your booking on your requested date.
6. You will be expected to settle your remaining balance within two weeks (14 days) after your wedding. Please be advised that any cancellation prior to your wedding, on your part, will result in the loss of your paid deposit to cover our costs. Non-completion of your payment will also result in your completed video/USB stick being withheld.
7. An invoice for each individual payment to be made will be emailed to you in advance and confirmation of payment and a receipt will be sent to you via email or post once your payment has cleared. We accept payment by electronic bank transfers or via PayPal using your credit/debit card for international clients only (6% service fee applies). Cash deposits will incur an extra bank service fee charge of 2% of the amount deposited.
8. It is the responsibility of you the client to ensure that we have the full permission from the church/venue to film on the premises on the day of your wedding before the date the wedding is to take place.
9. Should, for any reason, the date of your wedding change you will be expected to please inform us as soon as possible as any money paid to us may be lost if we are unable to attend on your new date. Extra charges may also apply if your venue is changed for any reason after completing your original booking with us.
10. **PLEASE ENSURE THAT DURING YOUR CEREMONY AND RECEPTION SPEECHES A REQUEST FOR ALL CELLPHONES TO BE TURNED OFF AND NOT TO SILENT IS MADE AS THIS CAN AFFECT THE SOUND RECORDING DUE TO SIGNAL FEEDBACK. JADED LUSION PRODUCTIONS WILL NOT BE HELD RESPONSIBLE FOR DISRUPTIONS IN THE AUDIO OF YOUR VIDEO DUE TO THIS.**
11. If you request for us to continue filming beyond the total hours or after the end time stipulated for your chosen package, please be advised that an extra charge of R900.00 per hour or part there of will apply.
12. Vehicle and fuel charges come into effect for every kilometre outside of our 20km radius from White River charged at R5.80/km. Any toll fees that may be incurred traveling to your venue will be included on your final invoice. Distances over 60km's may require overnight accommodation at your expense including vehicle and fuel charges.

13. Live streaming of your wedding ceremony is dependant on 4G/LTE signal coverage on rain's network at your wedding venue. No charge will apply to your chosen wedding package if we are unable to stream your ceremony live to our Youtube Channel. This only applies to our No Frills or Middle of The Road packages if you have requested live streaming as an extra service. The price of our Bells & Whistles package remains unchanged whether we are able to live stream or not as this is provided as a complimentary add-on service. **PLEASE CONFIRM 4G/LTE SIGNAL COVERAGE ON RAIN'S NETWORK AT YOUR VENUE BEFORE BOOKING THE OUR STREAM WEDDING PACKAGE. A REFUND WILL BE NOT BE OFFERED DUE TO A LOSS/LACK OF A STEADY SIGNAL DURING YOUR CEREMONY.**
14. The views, ideas, gestures, visual content or verbal statements made by individuals or groups during any live video/audio stream we broadcast on our website, YouTube Channel or Twitch do not necessarily reflect the official policy or position of Jaded Lusion Productions. Any live video/audio stream we provide on behalf of our clients will automatically be ceased without warning or refund of any monies paid should the stream contain any content promoting violence or hatred against individuals or groups based on any of the following attributes:
- Age**
 - Caste**
 - Disability**
 - Ethnicity**
 - Gender Identity and Expression**
 - Nationality**
 - Race**
 - Immigration Status**
 - Religion**
 - Sex/Gender**
 - Sexual Orientation**
 - Victims of a major violent event and their kin**
15. Any visual/audio content (videos, music, photographs, software or slides) shown during any live video/audio stream remains the property of the individual/creator of that content. We do not make any claims to that content or seek to gain financially from it. It is the responsibility of any 3rd party using copyright material publicly to obtain authorisation from the individual/creator before using that content where it may be streamed live on our website, YouTube Channel or Twitch. **WE DO NOT TAKE RESPONSIBILITY OR GRANT ANY REFUNDS DUE TO A BREAK IN YOUR LIVE STREAM AS A RESULT OF CONTRAVENING ANY SOCIAL MEDIA PLATFORM'S (FACEBOOK/YOUTUBE/TWITCH) COPYRIGHT REGULATIONS REGARDING THE ABOVE.**
16. Any media taken by Jaded Lusion Productions may be used for the future promotion or marketing of Jaded Lusion Productions whether on the website, show reel or printed media to third parties. In this instance, the client's personal details will be withheld and only visuals will be used for promotion unless a specific request, by you the client, is made to remain completely private.
17. Any raw unedited footage requested will be charged accordingly at a rate of R1 000.00 per day to transfer to USB stick/s or R750.00 onto your own storage device. Under no circumstances will any media containing the original raw footage of your wedding be supplied and remains the property of Jaded Lusion Productions.
18. The duration to complete the editing/production of your wedding would be expected to take between four to six weeks after being filmed. This time, however, may fluctuate depending on the work involved and our existing commitments.
19. Postage of your USB stick is inclusive of each package, only within South Africa, to your nearest Postnet. A request for your package to be sent by courier will be charged as an extra expense. Postage or courier costs to overseas clients is not inclusive and will be added onto your final amount depending upon which option you choose.
20. Any personal photographs supplied by you the client for insertion onto your USB stick remain the property of the client and will under no circumstances be used for promotional purposes unless agreed to by the client at the request of Jaded Lusion Productions. As well as any music provided by the client, the music specifically requested would only be used in the production of your wedding and will not be copied or stored.

21. Any music produced by Jaded Lusion Productions to accompany your video remains the property and exclusive rights of Jaded Lusion Productions and may be used in other productions however is inclusive of the price quoted.
22. If, for any reason, we are unable to attend your wedding on the date set due to unforeseen circumstances i.e. transport breakdown or an act of God, you will receive a full refund of any money paid. We will not be held liable to claims due to cancellations on your part or due to equipment failure such as video or audio loss on the day of your event as we ensure all our equipment is serviced and maintained regularly.
23. A copy of these terms and conditions will be supplied along with your booking form and forms part of your contract with Jaded Lusion Productions upon signing the booking form and us confirming your booking.
24. We reserve the right to adjust these terms and conditions at our discretion without prior notice.

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www.jadedlusion.com

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